

Security Notice

This past month, three hospitals throughout the U.S. have notified the Joint Commission of imposters posing as surveyors attempting to gain access to their organizations.

For your organization's safety, when Joint Commission surveyors arrive at your facility, it is imperative that you ask them to show their Joint Commission ID badge. Furthermore, when Joint Commission surveyors arrive unannounced they will have a letter addressed to the head of the organization signed by Russell Massaro, M.D., executive vice president of Accreditation Operations for the Joint Commission, explaining who they are and why they are there.

If you have experienced a similar situation in the past year or experience this type of situation in the future, call Joe Cappiello, Vice President, Accreditation Field Operations at 630.792.5757.